SAMSUNG

5000 Series Keysets

QUICK REFERENCE GUIDE

SAMSUNG TELECOMS

SAMSUNG ELECTRONICS

EU Declaration of Conformity (RTTE)

Samsung Electronics Co., Ltd.

259 Gongdan-Dong, Gumi-City Kyungbuk, Korea, 730-030
(factory name, address)

declare under our sole responsibility that the product

Digital Keyphone System "*i*DCS500 / OfficeServ500"

to which this declaration relates is in conformity with

RTTE Directive 1999/5/EC (Annex II)
Low Voltage Directive 73/23/EEC
EMC Directive 89/336/EEC:92/31/EEC

CE

By application of the following standards

RTTE: TBR4: November 1995 incorporating TBR4/A1: December 1997

LVD: EN60950: 2000 (IEC 60950, Third Edition, 1999)

EMC: EN55022 : 1998, EN61000-3-2:1995 Inc A1/A2:1998 + A14:2000*,

EN61000-3-3:1995, EN61000-4-2:1995 98, EN61000-4-3:1996,

EN61000-4-4:1995, EN61000-4-5:1995, EN61000-4-6:1996,

EN61000-4-11:1994, AS/NZS3548:1995

(Manufacturer)

Samsung Electronics Co., Ltd
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2003-05-19 TE Jang
(place and date of issue)

Tae-eok Jang / General Manager
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In-Seop Lee / Manager
(name and signature of authorized person)

Quick Reference Guide

for

Large LCD Phones:
DS-5012L
ITP-5012L

and

2-Line LCD Phones:
DS-5007S/5014S/5038S
DS-5014D/5021D
ITP-5014D/5021D

ENGLISH

QUICK REFERENCE GUIDE

Large LCD Phones

(DS-5012L & ITP-5012L)

VOLUME CONTROL BUTTONS
Volume control for handset, ring, speaker, etc
SELECTION BUTTONS (12)
Used to select features and menus via the display
SPEAKER
For hands-free operation (Used in place of handset)
STATUS INDICATOR LED
Shows the current status of the phone (busy, message waiting, etc.)
LARGE LCD
SCREEN BUTTON
SCROLL KEY
Used to scroll through displayed options, menus and text
MICROPHONE
CONFERENCE BUTTON
TRANSFER BUTTON
HOLD BUTTON
SPEAKER BUTTON
NAVIGATION BUTTONS
For navigating through LCD menus and features and making calls

Navigation buttons comprise: (Send), (Menu), (Cancel), (End), (Enter) and the direction (arrow) buttons. They are used to navigate through features and menus on the display. is pressed to make a call after dialling a number ***only*** if the phone is set to "Enbloc" dialling mode. The key can also be used to scroll through display options.

= Set up a conference call with up to four others

= Transfer current call (or enter MMC programming mode)

= Hold calls

= Select LCD screen

= Switch on/off speakerphone

Large LCD Phones: Basic Functions

Refer to the User Guide supplied on the CD-ROM with your system for full instructions on operating your phone

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❶ MAKE AND ANSWER CALLS

	Answer Call	Make Call (Enbloc Mode*)
External Call	OR	OR + Access Code (**9** or **0**) + external phone no. +
Internal Call	OR	Dial extension no. + ➡ OR Speak hands-free

(* If phone is in Overlap mode, do not press)

❷ PUT CALL ON HOLD AND TAKE CALL OFF HOLD

	Put On Hold	Take Off Hold
System Hold		**1. Call on hold at your own extension** ➡ **OR** dial **11** **2. Call on hold at another extension** Dial **12** + no. of extension holding call
Exclusive Hold	(twice)	➡ **OR** dial **11**

❸ TRANSFER CALL

+ extension no.

❹ BUSY LINE CALLBACK

Select **CALLBACK** option on LCD **OR** dial **44** — answer callback as shown in ❶ above.

❺ BUSY LINE CAMP-ON

Select **CAMP ON** menu on LCD **OR** dial **45**

❻ PICK UP CALL AT OTHER EXTN

+ dial **65** + extension no.

❼ FORWARD (DIVERT) CALLS

Forward Type	Dial*	LCD
FWRD ALL	601 + ext no. or group no.	+ direction buttons (<, >, etc.) to select Forward icon then direction buttons to select forward type +
FWRD BUSY	602 + ext no. or group no.	
FWRD NO ANSWER	603 + ext no. or group no.	
FWRD BUSY/NO ANS	604 (if BUSY & NO ANS programmed)	
FWRD DND	605 + ext no. or group no.	
FOLLOW ME	606 + ext no.	

(* To set forward type on LCD, dial 60 and select option)

❽ MESSAGE WAITING INDICATION

Set Message Waiting Indication	Answer Message Waiting Indication
Dial extension no. + select **MESSAGE** option on LCD	(or dial **43**) + select **STN MESSAGE** option on LCD

❾ SETTING UP PERSONAL SPEED DIAL NUMBERS

➡ dial **105** + Speed Dial No. (**00–49**) + line access code + phone number ➡

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QUICK REFERENCE GUIDE

2-Line LCD Phones

(DS-5007S / 5014S / 5038S / 5014D / 5021D & ITP-5014D / 5021D)

48 CHARACTER DISPLAY
2 x 24-character lines
SOFT KEYS (3)
Used to activate features via the display
STATUS INDICATOR LED
Shows the current status of the keyset (busy, message waiting, etc.)
VOLUME CONTROL BUTTONS
Volume control for handset, ring, speaker, etc.
SCROLL KEY
Used to select start menu and scroll through display options
PROGRAMMABLE BUTTONS
With tri-coloured LEDs:
5007S keyset has 7
5014S keyset has 14
5038S keyset has 21
5014D keyset has 14
5021D keyset has 21
MICROPHONE
NAVIGATION BUTTONS
(DS & ITP-5014D / 5021D)
For navigating through LCD menus and features
REDIAL BUTTON
CONFERENCE BUTTON
TRANSFER BUTTON
HOLD BUTTON
SPEAKER BUTTON
SPEAKER
For hands-free operation
(Used in place of handset)
The DS-5038S keyset has 17 further programmable buttons in place of Navigation Buttons (numbered 22 to 38 from top left to bottom right, horizontally)

The programmable buttons above the keypad are arranged in rows of 1x7 (7) buttons or 2x7 (14) buttons or 3x7 (21) buttons and are numbered from 1 to 7 or 14 or 21 from top left to bottom right. By default, keys 1 and 2 are set as **CALL** keys. **CALL** keys flash for incoming calls.

Navigation buttons comprise: (Send), (Menu), (Cancel), (End), (Enter) and direction (arrow) buttons and are used to navigate through features and menus on the display.

- **= Set up a conference call with up to four others**
- **= Transfer current call (or enter MMC programming mode)**
- **= Hold calls**
- **= Last number redial**
- **= Switch on speakerphone**

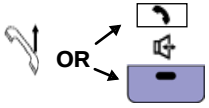
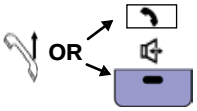
2-Line LCD Phones: Basic Functions

Refer to the User Guide supplied on the CD-ROM with your system for full instructions on operating your phone

QUICK REFERENCE GUIDE

ENGLISH

❶ MAKE AND ANSWER CALLS

	Answer Call*	Make Call
External Call	 OR	OR + Access Code (**9** or **0**) + external phone no.
Internal Call	 OR	Dial extension no. ➡ OR Speak hands-free

(* If phone has Navigation Buttons, you must press ↰ to answer calls on the speakerphone)

❷ PUT CALL ON HOLD AND TAKE CALL OFF HOLD

	Put On Hold	Take Off Hold
System Hold		**1. Call on hold at your own extension** Press flashing **CALL** key **OR** dial **11**
		2. Call on hold at another extension Dial **12** + no. of extension holding call
Exclusive Hold	(twice)	Press flashing **CALL** or Line key **OR** dial **11**

❸ TRANSFER CALL

+ extension no.

❹ BUSY LINE CALLBACK

Press **CBK** soft key **OR** programmed **CBK** key **OR** dial **44** — answer callback as shown in ❶ above.

❺ BUSY LINE CAMP-ON

Press **CAMP** soft key **OR** programmed **CAMP** key **OR** dial **45**

❻ PICK UP CALL AT OTHER EXTN.

+ dial **65** + extension no.

❼ FORWARD (DIVERT) CALLS

Forward Type	Dial*	Programmed Key
FWRD ALL	601 + ext no. or group no.	Press programmed **FWRD** key (+ dial extension, group or external no. if required)
FWRD BUSY	602 + ext no. or group no.	
FWRD NO ANSWER	603 + ext no. or group no.	
FWRD BUSY/NO ANS	604 (if BUSY & NO ANS programmed)	
FWRD DND	605 + ext no. or group no.	
FOLLOW ME	606 + ext no.	

(* To set forward type on LCD, dial 60 and select soft key)

❽ MESSAGE WAITING INDICATION

Set Message Indication	Answer Message Indication
Press **MSG** soft key **OR** programmed **MSG** key **OR** dial **43**	+ **MSG** key **OR** dial **43**

❾ SETTING UP PERSONAL SPEED DIAL NUMBERS

➡ dial **105** + Speed Dial No. (**00–49**) + line access code + phone number ➡

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